



# It's All About The Patient





## linked4med

Linked4med is the ultimate portal that integrates apps and tools to create a one-stop platform that serves the healthcare industry.

## linked4med includes





## **Online Booking**

Making booking an appointment at patient fingertip, patients are in control for their own demographics, having flexibility to choose from available providers times slots.

Engaging patient with their own visits administration process reducing pressure on front desk and call center staff.

**Online Booking** designed to empower patients with seamless and efficient access to their information, appointment scheduling.

The patient Booking Portal offers patients the flexibility to book, reschedule, cancel appointments, In addition to lab results and discharge notes.

Online Patient portal provide a user-friendly interface that displays diverse clinic options, available doctors, and convenient dates/times and its integration with the practice information System for real-time information synchronization.





## Patient Mobile App

Patient Mobile Application "meticulously designed to provide patients with seamless access to a wide spectrum of healthcare services and information."

- Interactive tools to keep users engaged and having individualized care.
- Access to vital information.
- Administration & appointment scheduling management.
- Third-party integrations.
- The nearest facility can besuggested to the patient.
- Multi-language portal.
- Patients feedback.





## **Patient Portal**

The Linked4med patient portal truly delivers the utility for patient engagement to the level where the patient has access to their medical records for both the individual and family appointment management & registration.

Information on active allergies and critical medical condition information is available for the patient wherever and whenever they need it.

There is no need to print out paper when all the clinical, financial, and administrative information patients need is available online for downloading, sharing, and printing at their convenience.

- Patient visits history.
- Patient medical history.
- Lab results.
- Radiology reports.
- Pharmacy orders.

- Online consultation.
- Family member's access.
- Emergency access.
- Public health awareness.





## **Provider Mobile App**

The Provider App emerges as a beacon of innovation in healthcare technology, designed to seamlessly integrate into the workflow of healthcare providers.

This robust mobile application, developed with a focus on efficiency & enhancing patient care, equips providers with a comprehensive suite of tools to optimize their practice.

### **Key Features:**

#### Communications All Around Patient

Specific patient medical records are discussed by healthcare providers and ancillary staff.

#### Patient Insights

Access demographics, history, vitals, and past visits.

CPOE

Computerized physician order entry on the go.

#### Standard Integration Capability

integrates with your existing EHR brings efficiency to your healthcare facility maintaining compliance with quality standards and regulations.

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## **LUMINOUS ESS**

LUMINOUS ESS is an application designed to increase the efficiency of the workforce.

Designed for both businesses and employees, this app simplifies attendance tracking and order processing, ensuring smooth operations within the workplace.

### **Key Features:**

### Precision Attendance Tracking

ESS leverages location-based tracking, allowing companies to seamlessly onboard employees and define precise schedules per location. This ensures accurate monitoring and management of attendance.

### Robust Administrative Portal

HR professionals and administrators benefit from a comprehensive administrative portal. Here, they oversee attendance records, manage leave requests, and swiftly address employee concerns, optimizing administrative workflows.

### Enhanced Employee Connectivity

ESS fosters a seamless connection between employees and management. Through the platform, employees can effortlessly submit leave requests, leading to prompt issue resolution and improved workplace engagement.





## Survey4Health

The environment and quality of life for mankind can be improv through community engagement, which is one of the key sources.

Survey4Health is the right tool to keep your community updated and informed with the things that matter.

Survey4Health is a web technology built by local and regional efforts and experience to meet the need with consideration of industry international standards and tailored to fit with local requirements and cultural factors.





## Survey4Health Features



Build your survey in your own language and design



Creating primary and sub-user profiles with auditability



Built-in toolbox and form builder.



Easy to create your own templates for reuse.



Built-in business intelligence and analytics.



Ability to share via multiple methods and channels: QR code, social media, embedded links, email, and SMS.



Conditional questions tree (logic based).



Matrix questionnaires with ability to link validation points and smart logics.



Integration with 3rd party systems to utilize trigger points.



Web-based technology, adaptive and responsive graphic user interface.



Custom APIs.



## Survey4Health Features



Multilingual support.



Recurrency of submission according to the planned schedule.



Mobility interface and add-ons.



Rich features and a certain roadmap for continuous enhancement.



Anonymous and targeted surveys.



Labeling with your own logo, feel & look design.



Ability to schedule survey/voting to be published at a certain date/time automatically.



## **SMS Integration**

We have a fully integrated and comprehensive solution that is designed to simplify the process of integrating SMS into any system.

- Engage your patient with their visit activities starting from reminders, social events and outcomes of their visit.
- Making sure that recall appointments are not missed anymore.
- Raise awareness and engage with patients after visits for post treatment care.
- Generate financial bills via SMS.
- Quality Assurance based on automated feedback capturing via unique survey link carried by SMS Upon visit completion.





### Local Support

ArabiaTek provides local support for customers in the Kingdom of Saudi Arabia through experienced software and application specialists in various fields including, medicine, nursing, biotechnology, pharmacy, and accounting, etc.

We engage them in intensive, certified training courses based on various standards and technologies.

## الدعم المحلي

تقدم ArabiaTek الدعم المحلي للعملاء في المملكة العربية السعودية من خلال أخصائيي برامج و تطبيقات ذوي خبرات سابقة في العديد من المجالات كالطب، الطب الحيوي، الصيدلة، المحاسبة وغيرها وإشراكهم في دورات تدريبية مكثفة ومعتمدة على مختلف المعايير والتقنيات.

لقد طورنا منهجياتنا التدريبية بالتكنولوجيا والأدوات والمواد المصممة خصيصا بما في ذلك اللغة المناسبة و سير العمل الخاص بالموقع والتدريب المناسب للموارد البشرية المناسبة لإحتياجات العمل.



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